**天桥区三级职能局热线考核成绩**

 **日期：5月1日00:00:00-5月31日23:59:59**

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **排名** | **三级单位** | **考核转办量** | **回访数** | **综合满意度(70 基础分45)** | **按期办理（7）** | **转办回退（9）** | **回访重办(9)** | **承办量考核(5)** | **总得分** |
| **服务过程（权重50）** | **办理结果（权重50）** | **群众满意率** | **得分** | **群众满意率排名** | **一次推诿（5）** | **多次推诿（4）** | **得分** | **一次重办（5）** | **多次重办（4）** | **得分** |
| **量** | **率** | **量** | **率** | **量** | **率** | **得分** | **量** | **率** | **量** | **率** | **量** | **率** | **量** | **率** |
| 1 | 教体局 | [1542](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [968](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [968](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [968](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 2 | 0.13% | 0 | 0.00% | 8.99  | 0 | 0.00% | 0 | 0.00% | 9 | 5 | 99.99  |
| 1 | 人社局 | [1511](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [741](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [741](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [741](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 2 | 0.13% | 6.99  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 5 | 99.99  |
| 1 | 卫健局 | [1559](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [1135](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [1134](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 99.91% | [1135](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 99.96% | 69.99  | 41 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 5 | 99.99  |
| 4 | 市场监督管理局 | [2612](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [1247](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [1245](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 99.84% | [1244](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 99.76% | 99.80% | 69.95  | 42 | 10 | 0.38% | 6.97  | 1 | 0.04% | 2 | 0.08% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 5 | 99.92  |
| 5 | 行政审批服务局 | [359](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [311](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [311](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [311](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.8 | 99.80  |
| 5 | 城管局 | [357](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [100](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [100](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [100](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.8 | 99.80  |
| 5 | 法 院 | [235](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [88](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [88](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [88](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.8 | 99.80  |
| 8 | 医疗保障局 | [496](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [427](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [427](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [427](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 1 | 0.20% | 6.99  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.8 | 99.79  |
| 9 | 北湖片区指挥部 | [232](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [107](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [107](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [107](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 1 | 0.43% | 6.97  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.8 | 99.77  |
| 10 | 园林绿化服务中心 | [293](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [115](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [115](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [115](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 1 | 0.34% | 6.98  | 1 | 0.34% | 0 | 0.00% | 8.98  | 0 | 0.00% | 0 | 0.00% | 9 | 4.8 | 99.76  |
| 11 | 滨河新区指挥部 | [131](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [40](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [40](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [40](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.7 | 99.70  |
| 11 | 环管中心 | [108](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [33](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [33](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [33](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.7 | 99.70  |
| 11 | 新材料产业园区 | [97](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [28](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [28](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [28](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.7 | 99.70  |
| 11 | 民政局 | [80](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [50](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [50](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [50](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.7 | 99.70  |
| 11 | 房屋征收服务中心 | [80](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [48](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [48](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [48](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.7 | 99.70  |

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| **排名** | **三级单位** | **考核转办量** | **回访数** | **综合满意度(70 基础分45)** | **按期办理（7）** | **转办回退（9）** | **回访重办(9)** | **承办量考核(5)** | **总得分** |
| **服务过程（权重50）** | **办理结果（权重50）** | **群众满意率** | **得分** | **群众满意率排名** | **一次推诿（5）** | **多次推诿（4）** | **得分** | **一次重办（5）** | **多次重办（4）** | **得分** |
| **量** | **率** | **量** | **率** | **量** | **率** | **得分** | **量** | **率** | **量** | **率** | **量** | **率** | **量** | **率** |
| 11 | 退役军人事务局 | [57](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [31](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [31](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [31](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.7 | 99.70  |
| 11 | 工程质量与安全中心 | [52](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [31](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [31](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [31](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.7 | 99.70  |
| 18 | 商务局 | [144](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [75](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [75](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [75](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 1 | 0.69% | 6.95  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.7 | 99.65  |
| 19 | 生态环境分局 | [83](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [22](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [22](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [22](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 1 | 1.20% | 0 | 0.00% | 8.94  | 0 | 0.00% | 0 | 0.00% | 9 | 4.7 | 99.64  |
| 20 | 残 联 | [41](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [31](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [31](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [31](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.6 | 99.60  |
| 20 | 农业农村局 | [31](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [18](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [18](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [18](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.6 | 99.60  |
| 20 | 旧城改造指挥部 | [30](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [17](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [17](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [17](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.6 | 99.60  |
| 20 | 司法局 | [28](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [17](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [17](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [17](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.6 | 99.60  |
| 24 | 静态办 | [364](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [141](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [141](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [139](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 98.58% | 99.29% | 69.82  | 43 | 3 | 0.82% | 6.94  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.8 | 99.56  |
| 25 | 市政工程服务中心 | [149](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [56](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [56](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [56](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 4 | 2.68% | 6.81  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.7 | 99.51  |
| 26 | 文旅局 | [17](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [10](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [10](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [10](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.5 | 99.50  |
| 26 | 组织部 | [13](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [10](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [10](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [10](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.5 | 99.50  |
| 26 | 体育事业发展中心 | [12](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [6](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [6](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [6](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.5 | 99.50  |
| 26 | 应急管理局 | [12](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [6](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [6](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [6](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.5 | 99.50  |
| 26 | 检察院 | [7](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [3](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [3](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [3](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.5 | 99.50  |
| 26 | 信访局 | [7](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [1](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [1](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [1](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.5 | 99.50  |
| 26 | 财政局 | [6](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [6](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [6](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [6](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.5 | 99.50  |
| 26 | 北郊林场 | [5](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [1](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [1](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [1](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.5 | 99.50  |
| **排名** | **三级单位** | **考核转办量** | **回访数** | **综合满意度(70 基础分45)** | **按期办理（7）** | **转办回退（9）** | **回访重办(9)** | **承办量考核(5)** | **总得分** |
| **服务过程（权重50）** | **办理结果（权重50）** | **群众满意率** | **得分** | **群众满意率排名** | **一次推诿（5）** | **多次推诿（4）** | **得分** | **一次重办（5）** | **多次重办（4）** | **得分** |
| **量** | **率** | **量** | **率** | **量** | **率** | **得分** | **量** | **率** | **量** | **率** | **量** | **率** | **量** | **率** |
| 26 | 轨道交通指挥部 | [3](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [1](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [1](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [1](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.5 | 99.50  |
| 26 | 工业和信息化局 | [3](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [2](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [2](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [2](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.5 | 99.50  |
| 26 | 宣传部 | [3](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [2](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [2](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [2](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.5 | 99.50  |
| 26 | 机关事务服务中心 | [3](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [1](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [1](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [1](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.5 | 99.50  |
| 26 | 总工会 | [3](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [2](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [2](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [2](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.5 | 99.50  |
| 26 | 红十字会 | [2](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [2](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [2](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [2](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.5 | 99.50  |
| 26 | 城建开发公司 | [1](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [1](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [1](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [1](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.5 | 99.50  |
| 26 | 投资促进局 | [1](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [1](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [1](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [1](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.5 | 99.50  |
| 42 | 发展和改革局 | [53](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [44](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [44](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [44](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 2 | 3.77% | 6.74  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.7 | 99.44  |
| 43 | 北展区综合开发服务中心 | [35](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [7](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [7](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [7](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00  | 1 | 1 | 2.86% | 6.80  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.6 | 99.40  |
| 44 | 住建局 | [829](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [362](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [358](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 98.90% | [351](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 96.96% | 97.93% | 69.48  | 45 | 1 | 0.12% | 6.99  | 1 | 0.12% | 1 | 0.12% | 8.99  | 0 | 0.00% | 0 | 0.00% | 9 | 4.9 | 99.36  |
| 45 | 水务局 | [159](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [54](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [52](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 96.30% | [54](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 98.15% | 69.54  | 44 | 1 | 0.63% | 6.96  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.7 | 99.19  |
| 46 | 自然资源局 | [39](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [33](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [31](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 93.94% | [31](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 93.94% | 93.94% | 68.49  | 46 | 0 | 0.00% | 7.00  | 0 | 0.00% | 0 | 0.00% | 9.00  | 0 | 0.00% | 0 | 0.00% | 9 | 4.6 | 98.09  |