**天桥区三级街道办热线考核成绩**

**日期：3月1日00:00:00-3月31日23:59:59**

|  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **排名** | **三级单位** | **考核转办量** | **回访数** | **综合满意度(70 基础分45)** | | | | | | | **按期办理（7）** | | | **转办回退（9）** | | | | | **回访重办(9)** | | | | | **承办量考核(5)** | **总得分** |
| **服务过程（权重50）** | | **办理结果（权重50）** | | **群众满意率** | **得分** | **群众满意率排名** | **一次推诿（5）** | | **多次推诿（4）** | | **得分** | **一次重办（5）** | | **多次重办（4）** | | **得分** |
| **量** | **率** | **量** | **率** | **量** | **率** | **得分** | **量** | **率** | **量** | **率** | **量** | **率** | **量** | **率** |
| 1 | 北园 | [2355](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [448](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [448](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [448](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00 | 1 | 17 | 0.72% | 6.95 | 0 | 0.00% | 0 | 0.00% | 9.00 | 0 | 0.00% | 0 | 0.00% | 9 | 5 | 99.95 |
| 2 | 药山 | [1171](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [184](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 184 | 100% | [184](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00 | 1 | 11 | 0.94% | 6.93 | 0 | 0.00% | 0 | 0.00% | 9.00 | 0 | 0.00% | 0 | 0.00% | 9 | 5 | 99.93 |
| 3 | 官扎营 | [641](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [75](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [75](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [75](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00 | 1 | 0 | 0.00% | 7.00 | 0 | 0.00% | 0 | 0.00% | 9.00 | 0 | 0.00% | 0 | 0.00% | 9 | 4.9 | 99.90 |
| 3 | 宝华街 | [580](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [73](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [73](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [73](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00 | 1 | 0 | 0.00% | 7.00 | 0 | 0.00% | 0 | 0.00% | 9.00 | 0 | 0.00% | 0 | 0.00% | 9 | 4.9 | 99.90 |
| 3 | 制锦市 | [521](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [76](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [76](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [76](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00 | 1 | 0 | 0.00% | 7.00 | 0 | 0.00% | 0 | 0.00% | 9.00 | 0 | 0.00% | 0 | 0.00% | 9 | 4.9 | 99.90 |
| 3 | 北坦 | 519 | 75 | 75 | 100% | [75](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00 | 1 | 0 | 0.00% | 7.00 | 0 | 0.00% | 0 | 0.00% | 9.00 | 0 | 0.00% | 0 | 0.00% | 9 | 4.9 | 99.90 |
| 3 | 南村 | [501](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [79](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [79](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [79](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00 | 1 | 0 | 0.00% | 7.00 | 0 | 0.00% | 0 | 0.00% | 9.00 | 0 | 0.00% | 0 | 0.00% | 9 | 4.9 | 99.90 |
| 8 | 纬北路 | [919](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [348](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [348](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [348](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00 | 1 | 1 | 0.11% | 6.99 | 0 | 0.00% | 0 | 0.00% | 9.00 | 0 | 0.00% | 0 | 0.00% | 9 | 4.9 | 99.89 |
| 8 | 堤口路 | [592](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [120](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [120](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [120](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00 | 1 | 1 | 0.17% | 6.99 | 0 | 0.00% | 0 | 0.00% | 9.00 | 0 | 0.00% | 0 | 0.00% | 9 | 4.9 | 99.89 |
| 10 | 桑梓店 | [653](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [77](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [77](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [77](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00 | 1 | 2 | 0.31% | 6.98 | 0 | 0.00% | 0 | 0.00% | 9.00 | 0 | 0.00% | 0 | 0.00% | 9 | 4.9 | 99.88 |
| 10 | 北村 | [584](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [79](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [79](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [79](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00 | 1 | 2 | 0.34% | 6.98 | 0 | 0.00% | 0 | 0.00% | 9.00 | 0 | 0.00% | 0 | 0.00% | 9 | 4.9 | 99.88 |
| 12 | 无影山 | [545](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [102](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [102](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | [102](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 100% | 100% | 70.00 | 1 | 2 | 0.37% | 6.97 | 0 | 0.00% | 0 | 0.00% | 9.00 | 0 | 0.00% | 0 | 0.00% | 9 | 4.9 | 99.87 |
| 13 | 天桥东街 | [203](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | [58](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 58 | 100% | 58 | 100% | 100% | 70.00 | 1 | 0 | 0.00% | 7.00 | 0 | 0.00% | 0 | 0.00% | 9.00 | 0 | 0.00% | 0 | 0.00% | 9 | 4.8 | 99.80 |
| 14 | 泺口 | [1788](http://15.1.0.24/hotlineStatCityQX/Statistcs/SjMylv.aspx?searchUnitGuid=5c360084-7f72-438b-aa0b-08f520f05988) | 256 | 256 | 100% | 253 | 98.83% | 99.41% | 69.85 | 14 | 15 | 0.84% | 6.94 | 0 | 0.00% | 0 | 0.00% | 9.00 | 0 | 0.00% | 0 | 0.00% | 9 | 5 | 99.79 |